



Masterclass *cri de coeur*

In order for organizations not to perish, they must urgently incorporate Transformation 5.0 so that their upskilled people are able to rapidly respond to a disruptive operating environment and optimally sustain resilient growth

INNOVATE, NOW!

Innovation 5.0

NEXTGEN

Sustainable Future
*Thriving Resilience,
Sustaining Growth
in i50-SDG Era*

Come Join Us



20 October 2023



8:00 – 18:00



Mauritius



On-premises* (physically in Mauritius) Rs 20,000/pax

Virtual/Online USD 375/pax



5.0 Leadership

REIMAGINING & RETHINKING Innovative Sustainable Development

E.L.D.
4.D READY
EXECUTIVE LEADERSHIP
EXECUTIVE DEVELOPMENT PROGRAM

Innovation 5.0: *Leap of FAITH to the NEXTGEN Sustainable Future*
Thriving Resilience, Sustaining Growth in i50-SDG Era
#Industry 5.0, #i50, #Leaders5.0, #Leadership5.0, #SIR, #Mauritius 5.0, #Africa5.0



INDUSTRY 5.0 CONFERENCE

20 October 2023, Mauritius

Innovation 5.0

Action 5.0

2023-2024 Sustainable Implementation
Plan



Strategy 5.0

Sustaining Big Data-driven
Digital & RESILIENT Economy

Technology 5.0

AI/XR & The World Beyond
2025

People 5.0

Upskilling ROI Towards 2025
READINESS

Process 5.0

AI & CIRCULARITY



i50/SDG Emerging Trends

1 **Strategy5.0:**
Sustaining Big
Data-driven Digital
& **Resilient**
Economy



2 **People5.0:**
Upskilling ROI
Towards 2025
Readiness



3 **Process5.0:**
AI & Circularity



4 **Technology5.0:**
AI/XR & The World
Beyond 2025



Innovation 5.0: *Leap of FAITH to the NEXTGEN Sustainable Future*
Thriving Resilience, Sustaining Growth in i50-SDG Era
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INDUSTRY 5.0 CONFERENCE

20 October 2023, Mauritius



Strategy5.0: Sustaining Big Data-driven Digital & Resilient Economy

A Digitally-connected **Life 5.0**: Harnessing the **BOON**, Managing the **BANE**, Focusing on What **MATTERS**

People5.0: Upskilling ROI Towards 2025 Readiness



People/Organization/Human Capital: The
ADAPTIVE MINDSET 5.0 in an
Augmented Expert Knowledge World



Process5.0: AI & Circularity

UNLOCKING VALUE in a Digitally
CIRCULAR Economy: The New Real-world
Imperatives & **AI**



Technology5.0: AI/XR & The World Beyond 2025

GENERATIVE, IMMERSIVE & COLLABORATIVE: The Triple-Blind Gold Standard
Approach



Innovation 5.0: *Leap of FAITH to the NEXTGEN Sustainable Future*
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INDUSTRY 5.0 CONFERENCE

20 October 2023, Mauritius



Strategy5.0: Sustaining Big Data-driven Digital & Resilient Economy

1. Big Data Digital (AI Ethics)

Maximize AI's **benefits**, mitigate **risks**

2. X Resilient Economy (Dual Imperative)

Balance **short-term profitability** & **long-term transformation**

3. Transformation Y (Ubiquitous Digitalization)

Life 5.0 seamlessly-integrated **computational capabilities** into everyday objects and **environments**

People5.0: Upskilling ROI Towards 2025 Readiness

1. Quiet Hiring (vs Rage Applying)

Upskill-Promote from Within, Prioritize Wellbeing

2. Upskilling ROI (vs Digital Nomad)

Work **Creatively**, Anywhere **Availability**, Preferred **Lifestyle**

3. New Gig Economy / Citizen Development (Threat Rigidity)

Exponentially Changing **Environment**, Exponentially Responsive **Innovation**



Process5.0: AI & Circularity

1. Circular Economy - The Cradle to Grave Value Unlocking

From Linear to **Circular**, Achieving **Sustainability** for ALL to **Thrive & Succeed**

2. Circularity: The Emerging Solar/Self-sustained Energy Game Changers

Lifespan **Optimizing**, Waste **Minimization** & Utilization **Maximization**

3. The Mega X Sustainability Trends: Adapt or Perish

ESG-driven Decision-making & Prioritization for Sustainable Business **Success**



Technology5.0: AI/XR & The World Beyond 2025

1. AI (Generative, ASI, ASFI)

Increased Customer **Experience**, Increased Customer **Engagement**

2. Extended Reality (Immersive-reality technologies)

Feeling & Experiencing, Turning Moments into **Memories**

3. CoBOT/IIOT (electrification, renewables)

Clean Technology, Delivering the **Environment**, **Performance** & **Competitiveness Differentiator**

Innovation 5.0: Leap of FAITH to the NEXTGEN Sustainable Future

Thriving Resilience, Sustaining Growth in i50-SDG Era
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INDUSTRY 5.0 CONFERENCE

20 October 2023, Mauritius

Strategy 5.0

Sustaining **Big Data**-driven
Digital & **Resilient** Economy



Big Data Digital (AI Ethics)

Maximize AI's **benefits**, mitigate **risks**



X Resilient Economy (Dual Imperative)

Balance short-term profitability & long-term transformation



Transformation Y (Ubiquitous Digitalization)

Life 5.0 seamlessly-integrated **computational capabilities** into everyday objects and **environments**

People 5.0

Upskilling ROI Towards 2025
Readiness



Quiet Hiring (vs Rage Applying)

Upskill-Promote from Within,
Prioritize Wellbeing



Upscaling ROI (vs Digital Nomad)

Work **Creatively**, Anywhere **Availability**,
Preferred **Lifestyle**



New Gig Economy / Citizen Development (Threat Rigidity)

Exponentially Changing **Environment**,
Exponentially Responsive **Innovation**

Process 5.0

AI & Circularity



Circular Economy: The Cradle to Grave Value Unlocking

From Linear to **Circular**, Achieving
Sustainability for ALL to **Thrive & Succeed**



Circularity: The Emerging Solar Energy Game Changers

Lifespan **Optimizing**, Waste
Minimization & **Utilization**
Maximization



The Mega X Sustainability Trends: Adapt or Perish

ESG-driven Decision-making &
Prioritization for Sustainable Business
Success

Technology 5.0

AI/XR & The World Beyond 2025



AI (Generative, ASI, ASFI)

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Clean Technology, Delivering the
Environment, **Performance** &
Competitiveness Differentiator



E 4.0 READY EXECUTION
L 5.0 READY LEADERSHIP
D 6.0 READY DEVELOPMENT
EXECUTIVE DEVELOPMENT PROGRAM





2017

i40 BLUEPRINTING

i40 MASTERCLASS

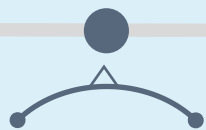


2019

i40 MASTERCLASS



2021



Mauritius & Africa 4.0 i40
PRIMER



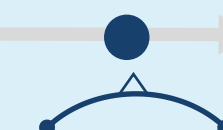
2018



i40 MASTERCLASS



2020



i50 MASTERCLASS



2022



Innovation 5.0

1-DAY INDUSTRY 5.0/SDG IMPLEMENTATION PROGRAMME LEADERSHIP 5.0 MASTERCLASS



5.0 Leadership

REIMAGINING & RETHINKING Innovative Sustainable Development

E.L.D.

EXECUTIVE LEADERSHIP DEVELOPMENT PROGRAM

Innovation 5.0: Leap of FAITH to the NEXTGEN Sustainable Future
Thriving Resilience, Sustaining Growth in i50-SDG Era
#Industry 5.0, #i50, #Leaders5.0, #Leadership5.0, #SIR, #Mauritius 5.0, #Africa5.0



INDUSTRY 5.0 CONFERENCE

20 October 2023, Mauritius

5.0 Leadership

REIMAGINING & RETHINKING Innovative Sustainable Development

1-DAY INDUSTRY 5.0/SDG
IMPLEMENTATION PROGRAMME
LEADERSHIP 5.0
MASTERCLASS
On-Premises/Virtual

Outline & Update SMART 5.0
Digital/SDG Human Technology
Business & Personal Plans with
alignment to Tipping Point 2025

Target Audience:
C-levels driving **Strategy/Transformation**,
People/Talents,
Operations/Process &
Digitalization/Technology
across
Industries & Sectors, Public & Private



Review **Sustainability & Resilience** progress, **benchmark** against other successful business cases & **discuss** Implementation-focused **Crucial Enablers** with Industry **5.0 & SDG** experts and industry peers. The learning outcomes are:

- ❖ **Acquire proven resolution** of the Industry **5.0/SDG** & Digitalization **Implementation Issues**
- ❖ **Showcase** successful Industry **5.0/SDG** techniques/technologies, solutions & **Digitalization ecosystems**
- ❖ **Understand** from the experiential sharing the latest emerging techniques/technologies, digital operational excellence & leadership skills to be **5.0/SDG Ready** in an integrated ecosystem
- ❖ Valuable **Knowledge Exchange & Networking Platform** for leadership **5.0/SDG** insights, technique/technology applications, Sandbox ideas & challenges, **case studies**, group discussions & practical approaches
- ❖ **Assimilate** from **Learning Journeys** through immersive experiences from **5.0/SDG** Case Studies (Critical Success Factors, Values/KPI Benefits, Lessons Learnt, Trend Forecast & Policy Support)
- ❖ Outline 2023-2024 **5.0/SDG** Action Plan.

The time to act is NOW

Learning Outcome

E.L.D.
EXECUTIVE LEADERSHIP DEVELOPMENT
EXECUTIVE DEVELOPMENT PROGRAM

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INDUSTRY 5.0 CONFERENCE

20 October 2023, Mauritius

Registration & Power Networking: 08:00 – 08:25

Conference/Masterclass Opening: 08:25 – 09:00

2. People 5.0 Upskilling Readiness

- 4. Quiet Hiring (vs Rage Applying)
- 5. Upskilling ROI (vs Digital Nomad)
- 6. New Gig Economy / Citizen Development (Threat Rigidity)

4. Technology 5.0 AI/XR Beyond 2025

- 10. AI (Generative, ASI, ASFI)
- 11. Extended Reality (Immersive-reality technologies)
- 12. CoBot/IIOT (electrification, renewables)

09:00-10:30

1. Strategy 5.0 Big Data-driven Digital & Resilient Economy

- 1. Big Data Digital (AI Ethics)
- 2. X Resilient Economy (Dual Imperative)
- 3. Transformation Y (Ubiquitous Digitalization)

11:00 – 12:30

3. Process 5.0 AI & Circularity

- 7. Circular Economy - The Cradle to Grave Value Unlocking
- 8. Circularity: The Emerging Solar/Self-sustained Energy Game Changers
- 9. The Mega X Sustainability Trends: Adapt or Perish

13:30 – 15:00

15:30 – 17:00

5. Action Plan 5.0 Sustainable Implementation

2023-2024 CSFs & Implementation Action

17:00 – 18:00

18:00 – 19:00 Innovation Networking



5.0 Leadership
REIMAGINING & RETHINKING Innovative Sustainable Development

E L D
4.0 READY 5.0 READY 6.0 READY
EXECUTION CODESHIPS DEVELOPMENT
EXECUTIVE DEVELOPMENT PROGRAM

Innovation 5.0: *Leap of FAITH to the NEXTGEN Sustainable Future*
Thriving Resilience, Sustaining Growth in i50-SDG Era
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INDUSTRY 5.0 CONFERENCE

20 October 2023, Mauritius

Meet the Masterclass Facilitators

Chee-Peng TAN *CITPM Senior, SCS Fellow, F.MIoD*

With the exponential changes brought about in exponential times by the emerging 5th Industrial Revolution in the midst of a global pandemic, it is really going to be survival for the FASTEST among the fittest - those who not only have a plan/blueprint but already strategically disintermediating and delivering SUSTAINABLE TOTAL EXPERIENCE business values in the Industry 5.0 era with Human Technologies

Jean-Michel FELIX

With more than 29 years' people-process-technology consulting experience, Mr Jean-Michel FELIX has garnered diverse industry and functional expertise in strategic thinking and implementation, audit, advisory and consulting experience in Mauritius and abroad.

Joyce WONG *PMP/ Scrum Master*

A seasoned Programme & Project practitioner, a certified PMP Trainer, and PMIS PMTQ proponent, Ms Joyce WONG is an avid ESG thought leader spearheading the BTI Group's Sustainability practice in green project management and beyond. A passionate Diversity & Inclusion leader, she leads a cross-culture Asian and African team to deliver AI-based, COBOT-centric PMIS NextGen solutions delivering business-focused outcomes to MNC & SME clients.

Shateeaum SEWPAUL

With more than 28 years of ICT management experience, Mr Shateeaum SEWPAUL is a technology enthusiast and out of the box thought leader with in-depth knowledge of the Indian Ocean Rim and African business climate.

5.0 Leadership
REIMAGINING & RETHINKING Innovative Sustainable Development

E.L.D.
4.0 READY EXECUTION | 5.0 READY LEADERSHIP | 6.0 READY DEVELOPMENT
EXECUTIVE DEVELOPMENT PROGRAM

Innovation 5.0: Leap of FAITH to the NEXTGEN Sustainable Future
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INDUSTRY 5.0 CONFERENCE

20 October 2023, Mauritius

Meet the Speakers/Panelists

INDUSTRY 5.0

LEADERSHIP 5.0 MASTERCLASS

NEXTGEN
Sustainable Future
Thriving Resilience,
Sustaining Growth
in i50-SDG Era

20 OCTOBER 2023
8:30AM-6PM (GMT+4)
VIRTUAL & ON-PREMISES

Chee Peng-TAN
i50 Secretariat
Chairman

E.L.D.
EXECUTIVE DEVELOPMENT PROGRAM

TeamSYNthesis

KEYNOTE SPEAKER

AI &
Resilient
Economy



Jean-Michel FELIX
CEO
MCB Consulting

CHAIRMAN



Dr Dinesh Kumar HURREERAM
Director General
UTM

PANELISTS



Vanessa DOGER DE SPÉVILLE
Head Comms & Sustainability
MCB Group



Raymond WEE
CEO
JRW Ltd



Danen BEEMADOO
CEO
MARENA



Jason GEORGE
Consultant
BCG



Rayhan BEEBEEJAUN
Founder
SENTIMENT

Upskilling
& 2025
Readiness



Khevin SEEBAH
CEO
ICPS Ltd



Sarawon Shashi PUDDOO
Group Head HR/OD
Poivre Corporate Services



Doriane DENISE RAMA
Group Head Talent/Culture
ENL Group



Yamal MATABUDUL
CEO
Polytechnics
Mauritius Ltd



Sebastian LA HAUSSE DE LALOUVIERE
Chief People Officer &
Group Legal Counsel
Beachcomber Group

5.0 Leadership

AI &
Circularity



Jean-Luc WILAIN
CEO
WillChange Ltd



Prof Theesan BAHORUN
Executive Director
MRIC



Tommy WONG
CFO
SUN Ltd



Jacques D'UNIENVILLE
CEO
Omnicare Ltd



Vrigesh FUTTA
ED
Mauritius Emerging Technologies Council



AI/XR &
Beyond 2025



Marc ISRAEL
CEO
Aethis Ltd



Shateeaum SEWPAUL
CEO
Excelerate Consulting Ltd



Shalini JUGESSUR
Managing Director
accenture



Jenny CHAN
Managing Director
Astek Mauritius Ltd



Sandeep MOHAPATRA
Head Digital Transformation & Technology
Absa Bank (Mauritius) Ltd



i50/SDG RESILIENCE/SUSTAINABILITY JOURNEY: FROM NEXT NORMAL TO NEXT LEVEL



5.0 Leadership
REIMAGINING & RETHINKING Innovative Sustainable Development

E.L.D.
EXECUTIVE DEVELOPMENT PROGRAM
4.0 READY
5.0 READY
6.0 READY

Innovation 5.0: Leap of FAITH to the NEXTGEN Sustainable Future
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#Industry 5.0, #i50, #Leaders5.0, #Leadership5.0, #SIR, #Mauritius 5.0, #Africa5.0



INDUSTRY 5.0 CONFERENCE

20 October 2023, Mauritius

Past Blended Participants

Past Year: 250 (100 on-premises, 150 virtual participants) from **45 countries** (16 African) comprising **C-level** (**Strategy**: Chairman/CEO/CBO; **People** (CHRO/L&D); **Process** (COO/CIA); **Technology** (CIO/CIDO/SDM))

Welcome Participants from 40 Countries Across 6 Continents



UK



Malaysia



Singapore



France



Guyana, South America



Canada



Mauritius



Kenya



Tanzania



Uganda



Rwanda



Ethiopia



Malawi



Mozambique



Lesotho



Angola



Australia



USA



UAE



Switzerland



China



Nigeria



Netherland



Sri Lanka



Laos



HK



Zimbabwe



Gabon



Madagascar



Seychelles



India



Philippines



Indonesia



Saudi Arabia



Bahrain



Iran



South Africa



Japan



South Korea



Cambodia

Heartfelt gratitude to majority of participating organizations which go beyond the call of duty to sponsor Paid Internal/External Participants to achieve Optimal Benefits Sharing. **Thank you for your Conference Stewardship,**
we are waves of the same sea, leaves of the same tree, flowers of the same garden.



5.0 Leadership
REIMAGINING & RETHINKING Innovative Sustainable Development

E L D
4.0 READY 5.0 READY 6.0 READY
EXECUTIVE LEADERSHIP EXECUTIVE DEVELOPMENT PROGRAM

Innovation Duality 5.0

Pivoting for a Future -proofed Sustainable Human -centric Era
#Industry 5.0 #ISO #Leaders5.0 #Leadership5.0 #SIR #Mauritius 5.0 #Africa5.0

INDUSTRY 5.0 CONFERENCE

21 October 2022, Mauritius



Team SYNthesis (Mauritius & Africa) Ltd, in collaboration with Mauritius Research & Innovation Council (MRIC) and Harel Mallac Technologies (HMT), has successfully hosted, for the 7th time, the blended International Industry 5.0/SDG Conference on Friday, 21st October 2022 at The Ravenala Attitude Hotel.

With on-premises and virtual participants from **45-country**, this uniquely impactful delivery featured **24 international Speakers/Panelists/Facilitators from 8 countries and local luminaries**.

Conducted with strict SOP compliance supporting the progressive economic reboot/reset, with **more than 60 international participants** from **6 African countries**, the participants benefited in acquiring the innovative resilience/sustainability i50/SDG techniques shared via **26 Case Studies** (Critical Success Factors, KPIs, Insights & Trends).



Reimagining & Rethinking Innovative Sustainable Development Towards a Diverse Future Living



Team SYNthesis (Mauritius & Africa) Ltd, in collaboration with University of Mauritius (UOM), Mauritius Research & Innovation Council (MRIC), University of Technology, Mauritius (UTM) and Harel Mallac Technologies (HMT), has successfully hosted the International Industry 5.0/SDG Conference on Friday, 22nd October 2021 at The Ravenala Attitude Hotel.

With on-premises and virtual participants from **43-country**, this impressive uniquely blended delivery featured **35 international Speakers/Panelists from 13 countries and local luminaries**.

Conducted with strict SOP compliance, with more virtual participants than on-premises, the participants benefited in acquiring the innovative resilience/sustainability techniques shared via **30 Case Studies** (Critical Success Factors, KPIs, Insights & Trends).



i40 MASTERCLASS Mauritius



4IR/i40 Innovative Next Normal Digital Working Transformation: *Thriving in the Global Pandemic Era*

Following the past successful Leadership 4.0 events since 2017, Team SYNthesis (Mauritius & Africa) - together with its distinguished Industry 4.0 thought leaders, partners and practitioners from Americas, Europe, Asia & Africa – is conducting its 6th edition on 23 October 2020. It is a unique Masterclass which is blended with worldwide virtual participants and on-premises participants at Ravenala Attitude Hotel, Mauritius.



The 23 October 2020 Masterclass – draws expertise and implementation insights from local and international speakers from 5 continents - is designed for senior management (C-level) decision makers and strategists, and is expected to draw public and private sectors' leaders from Africa/Mauritius, Asia, Europe & Canada

The 2020 Masterclass specifically addresses pandemic-related challenge-responses through twelve (12) adroitly-chosen case studies covering four important focus areas, namely Strategy 4.0, Process 4.0, Technology 4.0 and Human Capital 4.0 to be delivered by thirteen (13) C-level international Speakers.



INDUSTRY 4.0
Masterclass
23 October 2020 , Mauritius

Mauritius 4.0

The 1-day Industry 4.0 Implementation Masterclass was held on 2019, attended by about 30 local and international participants:



Call for Action to implement the crafted Industry 4.0 (i40) Plan in the Leadership 4.0 Intermediate drawing on successful i40 Implementation insights received local and international multi-industry participation from Mauritius, Malaysia, India and Singapore. This annual Implementation Masterclass will feature more i40 success stories in its next edition on 10 September 2020 (KL) & 23 October 2020 (Mauritius).

The 2020 Masterclass **Mauritius** specifically addresses pandemic-related challenge-responses through twelve (12) adroitly-chosen case studies covering four important focus areas, namely Strategy 4.0, Process 4.0, Technology 4.0 and Human Capital 4.0 to be delivered by thirteen (13) C-level international Speakers.



Leadership 4.0
Masterclass
25 October 2019, Mauritius

4.0 Leadership

Rebooting Strategic Innovation in the Industry 4.0 Era

E L D
4.0 READY 4.0 READY 4.0 READY
EXECUTIVE DEVELOPMENT PROGRAM

Malaysia 4.0



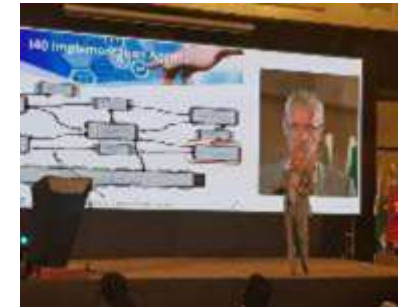
Call for Action to implement the crafted Industry 4.0 (i40) Plan in the Leadership 4.0 Intermediate drawing on successful i40 Implementation insights received local and international multi-industry participation from Mauritius Malaysia, India and Singapore. This annual Implementation Masterclass will feature more i40 success stories in its next edition on 10 September 2020 (KL) & 23 October 2020 (Mauritius).

The 2020 Masterclass **Malaysia** specifically addresses pandemic-related challenge-responses through twelve (12) adroitly-chosen case studies covering four important focus areas, namely Strategy 4.0, Process 4.0, Technology 4.0 and Human Capital 4.0 to be delivered by thirteen (13) C-level international Speakers.



INDUSTRY 4.0
Masterclass
26 September 2019, Malaysia

Mauritius & Africa 4.0 i40 MASTERCLASS



The 1-day Industry 4.0 Implementation Masterclass was held on 26 October 2018, attended by about 50 local and international participants from all sectors and industries. Facilitated by two seasoned industry practitioners, the insights from successfully implemented i40 projects were shared, deliberated and incorporate into the best way forward to transform and create Professional 4.0, Workforce 4.0, Process & TOM 4.0, Organization 4.0 & Mauritius 4.0.



INDUSTRY 4.0
Masterclass
26 October 2018 , Mauritius

Mauritius & Africa 4.0 i40 CONFERENCE

E L D
4.0 READY 4.0 READY 4.0 READY
EXECUTION LEADERSHIP EXECUTIVES
EXECUTIVE DEVELOPMENT PROGRAM



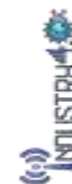
The 2-day Industry 4.0 Blueprinting Conference, officiated by the **Honourable Vice Prime Minister, Mrs Fazila JEEWA-DAUREEAWOO**, was held on 26-27 September 2018, attended by about 200 local and international participants from all sectors and industries. About 15 Distinguished Speakers – from Europe, Asia, USA, Africa and Mauritius, and 34 local and international Panellists engaged and deliberated on the best way forward to transform and create Mauritius 4.0.



Mauritius & Africa 4.0 i40 PRIMER



More than 100 delegates across the key industries of **FSI, Hospitality, Sugar, Textile, ICT, Media, SME, Construction, Automotive, Professional Services, Education, Medical, Logistics & Transportation, Public Sector** and **Manufacturing** participated enthusiastically and could now craft **blueprints and action** plans to address the impacts to Businesses, Government, Society & Individuals in Mauritius supported by the adaptive leadership to be compassionate and engaging.



INDUSTRY 4.0 PRIMER

13 November 2017, Mauritius

Info Hub

<https://bit.ly/3nw38oH>

*... Another Value-add Talent
Management Initiative*

Brought to You by



Contact Us

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INVEST IN YOUR FUTURE

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INDUSTRY 5.0 CONFERENCE

20 October 2023, Mauritius

Attendance Type

☐ On-premises* (physically in Mauritius) Rs 20,000/pax
 (MQA-approved)

☐ Virtual/Online (via Zoom) USD 375/pax
 (MQA-approved)

Participant Detail

Title (Mr/Mrs/Ms/Prof/Dr):	Family Name (Surname):	First Name
Organization Email	Personal Email	Mobile No with WhatsApp
Designation	Meal Preference <input type="checkbox"/> Non- Veg <input type="checkbox"/> Veg	Organization Name
Organization BRN	Organization Contact No	

Payment Information

PAYMENT METHOD

The only method of payment acceptable is via Telegraphic Transfer to the bank account of the Team SYNthesis (Mauritius & Africa) Ltd. Payment must be received 10 days before the start of the course.

Swift Code: MCBLMUMU
Account Name: Team SYNthesis (Mauritius & Africa) Ltd
Account No: 000 440 851 416
Bank Name: The Mauritius Commercial Bank Ltd
Bank Address: 9-15, Sir William Newton Street, Port Louis 11328, Mauritius

Venue

Blended (Virtual/On-Premises The Ravenala Attitude, BalACLava, Mauritius)

Email: mice@ravenala.com

Tel: (230) 204 38 20

****The organizers reserve the rights to change the venue at their discretion**

[PAYMENT POLICY] Payment is due in full at the time of registration. Full payment is mandatory for event attendance.

[CANCELLATIONS & SUBSTITUTIONS] You may substitute participants at least 5 working days prior to the beginning of the Course. Cancellations will be refunded only if made in writing at least 10 days prior to the beginning of the Course. If you were accorded special rates but the person replacing you does not qualify, the difference will have to be topped up. The full name and details of the replacement person must be advised in writing to the Course Secretariat at i50Secretariat@teamsynthesis.com at the point of the notification. No refunds are given for any late cancellations, non-attendance (no-show) or partial attendance at the Course.

[VENUE POLICY] The Organizers reserve the rights to change the venue at their discretion.

[COURSE DELIVERY] If On-Premises training is not permissible by law, the session will be converted to virtual/online/blended automatically.